

Customer fee guide...

EZYPAY®

Definitions

“Customer Fee” refers to any fees or charged levied directly by Ezipay to the Customer.

“Customer” refers to the customers or members of a business who give us permission to debit their bank accounts on behalf of a business.

| Fee | Description | Amount* (inc GST) |
|--------------------------|--|----------------------------|
| Fail payment fee | <i>Does not apply to all customers –</i> Fee applies if any payment fails due to various reasons that include but not limited to invalid account details, insufficient funds. | Up to \$35 |
| Data handling fee | Fee is charged once per quarter for the secure handling of customer data. | Up to \$3 per quarter |
| Transaction fee | <i>Does not apply to all customers –</i> Charged on every transaction made by the customer. | as advised by the business |
| Load fee | <i>Does not apply to all customers –</i> Charged once when an agreement is started. | as advised by the business |
| SMS / Text notifications | SMS / Text notifications sent to customers as reminders, updates, and information regarding their payments | 0.55 cent per notification |

Fees may be subject to an annual increase. Notification to the customer of changes to fees will be done by Ezipay by posting an updated customer fee guide on our website www.ezipay.com or by the notification the business that we are billing on behalf of.

These fees apply to Ezipay customers in Australia only.

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For more information please contact our customer service team.

Ezypay

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