

SMS pre-debit notifications...

EZYPAY®

Definitions

“SMS pre-debit notification” refers to a SMS sent to customers 3 working days prior to their debit.

1. A business or customer can choose to opt out of this SMS pre-debit notification at any time.
2. The SMS will say “Funds will be debited from your account in 3 work days for <business name>. Make funds available to avoid dishonor fees. Reply STOP to opt out of notification.
3. Customers will be charged 55c per SMS on the day the SMS is sent.
4. If you would like to opt out of this SMS pre-debit notification the business or customer can send an email to customerservice@ezypay.com.au.
5. When customers are first loaded with Ezipay they will receive a free SMS to inform them of the service and give them the ability to opt out. This will read “SMS reminders for your debits with <business name> at 55c per SMS. Avoid dishonor fees. T&C’s at www.ezypay.com.au. Reply STOP to opt out of notifications.”
6. Businesses can elect to pay this fee on behalf of their customers.
7. If the business pays the fee it will be reported on their distribution report.
8. This service is not offered to businesses on the Ezipay On Demand billing service.

For more information please contact our customer service team.

Ezipay

Locked Bag 4003

Chatswood NSW 2057

Phone: 1300 300 553

Email: customerservice@ezypay.com.au

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