

EZYPAY

Customer Fee Guide



Customer Fee Guide

This Fee Guide is intended as a general reference only. Applicable fees and taxes may vary by market and by Principal (the organisation providing your goods or services) and will be confirmed at the time of your application or agreement with the Principal.

Definitions

Principal: The "principal" is the merchant who provides services to you and has authorised us to debit your bank account on their behalf.

Customer: The "customer" refers to you, the individual or member receiving a service from the principal. The principal, as the merchant, authorises us to collect applicable service fees on their behalf. By agreeing to use the service, the customer also gives us permission to debit their bank account for those fees.

Customer Fee refers to any fees or charges levied directly by Ezypay to the Customer.

Fee	Description	Amount* (incl. GST)
Failed payment fee	Fee applies if any payment fails due to various reasons that include but not limited to invalid account details, insufficient funds. Does not apply to all customers	Up to \$35
Transaction fee	Charged on every transaction made by the customer. Does not apply to all customers	As advised by the business
Load fee	Charged once when an agreement is started. Does not apply to all customers	As advised by the business
SMS/Text notifications	SMS/Text notifications sent to customers as reminders, updates, and information regarding their payments.	0.55 cents per notifications

**Fee amounts may vary by Principal (the goods or services provider). Local taxes, including GST or similar duties, may apply.*

For more information please contact our **Customer Service Team**.

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